



MARSH



CPBA

CANADIAN PHARMACISTS
BENEFITS ASSOCIATION

TO REPORT A CLAIM TO ENCON

Email: newclaims@encon.ca

Fax a copy to CPBA c/o Marsh Canada Limited at 780 429 1422

When You Have a Claim

Verbal or Written Allegations Against You

- Contact Encon and Marsh Canada Limited as soon as you become aware of a claim or a pending claim.
- Preserve all documentation that could potentially relate to the claim, including electronic correspondence/documents.
- Forward all legal documentation to Encon and Marsh Canada Limited as soon as possible.
- Keep all the lines of communication with Encon and Marsh Canada Limited open at all times.
- Do not discuss the claim with anyone (other than Encon and Marsh Canada Limited) at any time.
- Participate when asked to and be patient.